



## QUALITY POLICY

Marubeni-Itochu Tubulars Oceania Pty Ltd (MITO) is an Australian registered company established to supply steel tubular goods and associated products and services in Oceania region.

### **MITO Vision Statement**

We will unlock potential to create an energised and sustainable future.

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### **MITO Mission Statement**

At MITO, our mission is to deliver high-quality products and services that empower our customers to succeed in a changing world.

We achieve this by:

- Combining deep industry expertise with innovation and digitalisation,
- Fostering trusted partnerships across the value chain, and
- Driving continual improvement in quality, safety, and sustainability.

Through our people, capabilities, and customer focus, we turn today's challenges into tomorrow's opportunities — creating lasting value for the resources industry and the communities we serve.

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### **MITO Quality Policy**

At MITO, we are committed to delivering high-quality products and dependable services — from our foundation in steel tubulars to our future as a leading supply chain solutions provider.

We will:

- Operate a certified Quality Management System (ISO 9001:2015 & API Q1 10<sup>th</sup> Edition).
- Meet customer, legal, regulatory, and industry standards' requirements.
- Drive continual improvement through innovation and feedback.
- Set and monitor quality objectives.

Our people, processes, and partnerships are united in one purpose: to deliver quality that supports customer success and sustainable growth.

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Hakim Messoussa

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**Hakim Messoussa**  
**MANAGING DIRECTOR**